

## County of Los Angeles CHIEF EXECUTIVE OFFICE

Kenneth Hahn Hall of Administration 500 West Temple Street, Room 713, Los Angeles, California 90012 (213) 974-1101 http://ceo.lacounty.gov

> Board of Supervisors GLORIA MOLINA First District

MARK RIDLEY-THOMAS Second District

ZEV YAROSLAVSKY Third District

DON KNABE Fourth District

MICHAEL D. ANTONOVICH

Fifth District

March 2, 2009

To:

Supervisor Don Knabe, Chairman

Supervisor Gloria Molina

Supervisor Mark Ridley-Thomas Supervisor Zev Yaroslavsky

Supervisor Michael D. Antonovich

From:

William T Fujioka

**Chief Executive Officer** 

STATUS REPORT - CRIMINAL BACKGROUND CHECKS FOR REGISTRY AND TEMPORARY STAFFING AGENCIES

On February 10, 2009, on motion by Supervisor Antonovich, your Board instructed the Chief Executive Officer to: 1) establish a standard countywide protocol to be used by all registry and temporary staffing agency contractors in performing criminal background checks as stipulated in the County's contracts with these agencies, including a complete review of the criminal background checks currently being performed by our contract agencies, and whether they meet the County's standards; 2) evaluate the practices by all State agencies responsible for the licensing of health care professionals regarding the conducting of criminal background checks as a component of the licensing process, including the criteria, standards and evaluation processes used by each agency in conducting criminal background checks and determining the fitness of applicants for licensure who are found to have a criminal background; 3) report back in two weeks on the findings and recommendations, including legislative remedies that would be required to ensure that all licensed health care professionals receive a standardized criminal background check as a condition of licensing; 4) work with the Office of Public Safety (OPS) to develop and implement a protocol for security at Department of Health Services (DHS) and Department of Public Health (DPH) facilities to ensure that all personnel are wearing an appropriate identification badge, in accordance with County policy; 5) review the County's current registries, what their duties and responsibilities are, and what the responsibilities of the police and security personnel are; and 6) require certification from County Police and contract security personnel indicating that they understand all policies and procedures learned within the training, and agree to implement the policies and procedures.

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The security and training items have been addressed; however, additional time will be required to address standard countywide protocol for registry and temporary staffing agencies and State licensing and legislative remedies which will be provided to your Board by April 13, 2009.

**Security and Training** – OPS took proactive steps to quickly address the issue of developing and implementing a protocol for security at DHS and DPH facilities to ensure that employees at our clinics and health centers wear their employee badges and that any individual who is in a restricted area without a County badge is removed. As part of the security measures, OPS put in place disciplinary guidelines for their personnel who fail to comply with such policy. Additionally, certification of training will acknowledge that they have been made aware of the noted policy. The certification will apply to both County Police and contract security staff.

**Countywide Protocol** — we are reviewing the criminal background checks currently performed by our contract agencies to determine if they meet the County's standards. Additionally, we are formulating a standard countywide protocol to be used by all contracted registry and temporary staffing agencies.

**State Licensing and Legislative Remedies** - we are identifying the State agencies that are responsible for the licensing of health care professionals and will assess the current policies and opportunities to incorporate, as part of the licensing process, a criminal background check.

As previously indicated, we will return to your Board by April 13, 2009, with an additional report that addresses the countywide protocol, state licensing and legislative remedies. Should you have any questions, please contact me or your staff may contact Mason Matthews of my staff at (213) 974-2395 or <a href="mailto:mmatthews@ceo.lacounty.gov">mmatthews@ceo.lacounty.gov</a>.

WTF:SRH:SAS MLM:MM:yb

c: Executive Officer, Board of Supervisors
County Counsel
Director and Health Officer, Department of Public Health
Interim Director, Department of Health Services
Interim Chief, Office of Public Safety

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